

1. Based on the decision brought by the operator of Budatower, agreeing to the Visitor Rules is a prerequisite of entry to the Mary Magdalene Tower (hereinafter the Tower). The Visitor Rules are available in the lobby of the Tower in English and Hungarian, and are also accessible on www.budatower.hu in further languages.
2. By acquiring the entrance ticket and by entering the site of the Tower, the visitor of the Tower agrees to the rules laid down in the Visitor Rules, considers themselves to be bound by the provisions thereof, complies with its provisions, and takes responsibility that minors or persons under their supervision and care comply with the provisions.
3. Visitors not complying with the rules may be barred from entry or asked to leave the site of the Tower by the operator of the Tower or its representatives. In the case of a serious violation of the rules, the operator may launch administrative proceedings against the offender. In such cases, the visitor is not entitled to a refund of the ticket price.
4. Entry to the Budatower establishment and provision of services will be provided to visitors on a first come first served basis.
5. Entry to the areas of the Tower which may only be visited with a purchased ticket may only be accessed and services available there may only be used with a non-refundable entrance ticket for a single entry valid for the day of the purchase. After purchase, the visitor must keep the document authenticating entry (such as ticket, receipt, invoice or armband) during the entire length of the visit.
6. Taking photographs for personal use in the Tower is allowed. Recording for commercial use is only allowed with the prior permission of the operator and with the payment of the relevant fee.
7. Due to security measures, only a limited number of persons (47 people) may be present in the Tower at any one time.
8. Visitors may visit the Tower at their own responsibility. Children under the age of 14 may only visit the establishment if accompanied by a person over the age of 18, while people living with any type of disability may visit the establishment accompanied by a caretaker.
9. Within the area of the Tower, it is forbidden to carry out activities or conduct behaviour that violate general rules of conduct and behaviour, that may be regarded as scandalous by others, that may cause physical harm to oneself or others, or that may cause damage to buildings, appliances or other individuals' belongings.
10. In accordance with applicable law and in the interest of personal safety and security of assets, staff members of the Tower and representatives of the operator are authorised to:
 - 10.1. request information from people entering or present in the area of the Tower about the purpose of their entry or presence, request them to verify authorisation to visit, and in case of failing to comply or in the case

- of providing obviously false information, to ban the person from entry and to request the person to leave;
- 10.2. to request people leaving the area to show their luggage and its contents;
 - 10.3. to order the person breaching the rules to stop their activities.
11. For security reasons, it is obligatory to observe the instructions in images and texts displayed in the Tower and follow the requests and instructions given by the representatives of the operator.
 12. The operator takes no responsibility for the loss or damage of personal belongings in the area of the Tower.
 13. There are 170 steps leading to the highest level of the Tower. The width of the corridor in the stairway is only 70 cm in some places. In order to visit the Tower, visitors must be in an appropriate physical and mental condition with sober and clear mind, while the safe use of the stairs requires suitable footwear.
 14. While using the stairs, it is recommended to keep a safety distance of 4-5 steps. In case visitors proceeding upstairs and downstairs meet, basic rules of courtesy and the “priority to right-hand traffic” rule should be observed for safety reasons.
 15. Visiting the Tower is not recommended for persons with acrophobia or agoraphobia. The operator is not responsible for accidents or sickness resulting from such and similar health conditions.
 16. The wall surface of the building may at some places be dirty or uneven, which may cause damage or staining. The operator is not responsible for such and similar damages.
 17. Touching the lighting devices or the electric wires may be hazardous.
 18. Before approaching the open windows of the Tower, please make sure that you have secured your belongings against dropping. The operator is not responsible for the damage caused by the dropping or falling of objects. The negligent person is responsible for any damage caused to third parties by falling objects or spilling.
 19. It is forbidden in the entire area of the Tower to:
 - 19.1. bend over railings in a way that may jeopardize personal safety;
 - 19.2. enter areas closed for visitors;
 - 19.3. climb or stand on top of the railings, the walls or the outward side of the structures;
 - 19.4. throw, hang or pour anything from the windows;
 - 19.5. smoke, operate pyrotechnical devices or engage in any activity that may cause fire;
 - 19.6. cause damage to the building or its equipment, place notices or any other permanent signs;
 - 19.7. misappropriate anything from the equipment!
 20. In case damage has been caused intentionally or due to careless behaviour, the operator of the Tower may claim compensation for the damages from the

person causing the damage, or may launch legal action for damages against them. The operator of the Tower is not responsible for any harm or damage to persons or belongings if they were caused by the irresponsible behaviour of visitors or by breaching the rules of the Visitor Rules or the safety rules or instructions.

21. There are no public toilets or bathroom facilities in the area of the Tower. Public toilets and bathroom facilities are available within 30m from the building.
22. The visitor has the right to comment on the method and quality of the service and the service provider's way of conduct orally or in writing. The operator is obliged to examine the complaint, comment or recommendation according to relevant regulations, and to take measures accordingly. Complaints that include an address must be replied in writing. In case of complaints, the visitor may also turn to supervisory agencies with relevant authorities:
 - 22.1. Budapest Főváros Kormányhivatal Fogyasztóvédelmi Főfelügyelőség (Budapest Metropolitan Government Office, Consumer Protection Authority), Budapest 1088, József krt. 6.
 - 22.2. Budapest I. kerület Budavár Önkormányzatának Jegyzői Hivatala (Budapest I District Local Government, Clerk Office), Budapest 1014, Kapisztrán tér 1.
 - 22.3. In case of a complaint against measures taken by the operator's staff members, visitors may consult Premier Press KFT, Budapest 1223 Balatoni út – Szabadkai utca, or send a message to info@budatower.hu.
23. Based on the provisions of Act CXXXIII of 2005 on Security Services and the Activities of Private Investigators, the operator may operate an electronic surveillance system capable of image and video recording throughout the entire area of the Tower with the purpose of personal safety and property protection. Based on the applicable legislation in force, the images and video recordings may be retained for 3 days, after which they will be deleted. Personal data (video and audio recordings) may only be accessed by legally authorised authorities and agencies; by the request of the person involved, the data may only be released to the authority indicated in legal regulations. The operator will not share the above mentioned data with third parties, they will be stored on devices owned by the operator. The operator will handle personal data (video and audio recordings) based on the provisions of Act CXII of 2011 on the Right of Informational Self-Determination and on Freedom of Information.
24. The operator is the exclusive owner of the Budatower name and logo. Commercial use of these requires preliminary written authorisation from the holder of rights.